

Highland Bell Tent Hire

BY HIRING FROM HIGHLAND Bell Tent HIRE YOU AGREE TO THE FOLLOWING TERMS AND CONDITIONS.

DEPOSIT

1. A SECURITY DEPOSIT of £50 is required to secure your booking with Highland Bell Tent Hire. The remaining payment is due on the day of delivery either via bank transfer or cash to your delivery driver.
2. Deposits are non refundable.

HIRER PERIODS

On placement of your order, an agreement between Highland Bell Tent Hire and customer regarding delivery and collection will be made. The bell tent must be made available to be delivered and collected at the agreed time to avoid encroaching on other bookings. Failure to comply to agreed terms could result in loss of the deposit and hire.

We try to give appropriate time for delivery where possible but factors including traffic and delays at previous customer deliveries can delay this time, we will inform you of any delays and try to arrange with you an alternative time for delivery where possible, deliveries are conducted between 8am & 6pm on your first hire day.

YOUR RESPONSIBILITY WHEN HIRING THE BELL TENT

1. We will ask for your assistance when dropping off and collecting the bell tent at your location. You must supply us with clear instructions, and take all reasonable steps to ensure the safety of our staff. The bell tent must be in a safe location – Highland Bell Tent Hire staff will assess on arrival as it could result in termination of the booking if deemed a risk of being damaged or stolen.
2. It is the responsibility of the client to ensure that the site can accommodate the size of chosen Bell Tent.
4m Bell tent requires 6m grass diameter for pitching.
5m Bell tent requires 7m grass diameter for pitching.
3. Occasionally in torrential wet conditions the Bell Tent may let in a small amount of water. This can happen at the canvas weave tightens, the window zips are left open, the zips on the doors are not securely closed and the bell tent vents are facing into the wind. If weather conditions are very windy please check the guy ropes regularly and make sure the pegs are secured.
4. Please do not smoke or use Barbecues in or around the bell tent.
5. We regret we are unable to accept bookings from anyone under 18 years of age.
6. We regret our bell tents are not suitable for dogs. However, disabled assistance dogs (e.g. guide dogs, hearing dogs etc.) are welcome by prior arrangement.
7. All rubbish/recycling must be removed at the end of your event prior to collection. Highland Bell Tent Hire reserve the right to levy a charge, which will be deducted from your security deposit, for the removal of any rubbish or waste left in the tent. ripped
8. No dogs or animals with claws are allowed in or around the bell tent – If any evidence of this has occurred this will result in an additional charge to pay for a deep clean of the bell tent or a bill for the full value of a replacement of bell tent if it is ripped which is £600 for a new 4M bell tent & £700 for a new 5M bell tent or more to replace within 48 hours of collection of the bell tent hire, otherwise we will recover this from the hirer through the small claims court.
9. People wearing face paint cannot access the bell tent as this can result in staining to the bell tent and will result in payment be sought from the hirer for a replacement bell tent.
10. Highland Bell Tent Hire accept no responsibility or liability for damage or theft to any property left in the bell tents for the duration of the hire period..
11. Highland Bell Tent Hire accept no responsibility or liability for damage or injury to any member of your party that may occur whilst you are in occupation of the tent.
12. The hirer will book a pitch or confirm the site is a private residence home that is accessible for Highland Bell Tent Hire to access their vehicle and erect the tents. If Highland Bell Tent Hire is given false information regarding the site and cannot access it the contract may be terminated and all deposits will be non-refundable.

Highland Bell Tent Hire Undertakings

1. Highland Bell Tent Hire will deliver, erect and furnish your bell tent to the agreed location on the first day of the commencement of your booking.
2. Highland Bell Tent Hire will dismantle and remove all equipment from your event location on the day of termination of your hire period.
3. While Highland Bell Tent Hire will do everything possible to ensure your tent is erected at the agreed time and date, no responsibility or liability can be accepted for delays due to road accidents or severe traffic problems.

Payment

1. A £50 non-refundable deposit is payable on booking.
2. The balance of hire payment is due on day of after erection of tents before our staff leave site.
3. A £50 refundable security deposit per tent is required with the balance of payment.
4. The security deposit will be refunded by bank transfer within 7 working days of the end of your hire period.
5. Payment can be made by bank transfer to the following account:

Account Name: MR S Macdonald

Sort code: 07-08-06

Account Number: 17808904

Please enter your name as a reference so we can identify your payment.

CANCELLATIONS

1. If you wish to cancel your booking once you have paid your initial deposit please notify us immediately. In these circumstances your initial deposit is non returnable and any contract is rendered void.
2. If you cancel once you have paid the full cost of your tent hire, we are unable to return any monies to you, unless we are able to rebook the bell tent for the period in question. In these circumstances we may offer the tent(s) at a reduced rental to encourage a late booking and any money we recover we will refund to you.
3. In the event of extreme or adverse weather conditions making it impossible to erect the bell tent(s), Highland Bell Tent Hire cannot accept any responsibility or liability for losses or other costs incurred as a result. In this situation we will work with you to offer you an alternative site/date, where possible.
4. Highland Bell Tent Hire reserve the right to cancel your hire booking at any time. In the unlikely event of this happening, a full refund will be made, however Highland Bell Tent Hire will not accept responsibility or liability for losses or any other costs incurred as a result.
5. Should your chosen location cancel or terminate your booking for any reason whatsoever, no refund will be given by Highland Bell Tent Hire . In this case, please contact us as a matter of urgency and we will do our utmost to help you find an alternative site.

Loss & Damage

- 1. The hirer shall throughout the period of hire be responsible for the maintenance and the safe custody of all equipment.
- 2. The hirer must be satisfied with the equipment before use and should notify the company of any miscounts, incorrect deliveries and unacceptanle equipment before use. Failure to do so will be the responsibility of the client and NOT Highland Bell Tent Hire .
- 3. The hirer shall cover the company against the full value of any loss, damage or excessive soiling howsoever caused, unless caused by negligence by the company.

Health and Safety

- 1. Highland Bell Tent Hire operate a STRICT NO SMOKING policy inside the bell tents.
- 2. Candles with flames are not permitted inside the bell tents. Battery operated candles are permitted.
- 3. For your protection and safety, cooking is prohibited inside the bell tents. Fire pits and BBQ's can cause fires and the release of deadly carbon monoxide.
- 4. Fire pits should be sited a safe distance (a minimum of 4m) from the bell tent and should not be left unattended.

Third party liability

- 1. The hirer agrees that the company and its employees accept no liability for any personal injury or damage to any persons or property suffered during the hire period howsoever caused, and will indemnify the company against all claims, unless it is proved that injury or damage was caused by faulty material or workmanship or negligence on the part of the company.
- 2. The hirer's statutory rights are not affected. The hirer expressly acknowledges that the company are not the original manufacturer or supplier of the equipment.

Legal Details

- 1. Force Majeure (unforeseeable circumstances preventing someone from fulfilling a contract) Highland Bell Tent Hire cannot accept any responsibility or liability for losses or other costs incurred as a result of: acts of God including fire, flood, storm or natural disasters, war, sabotage or acts of terrorism, government sanctions, labour disputes including strikes, lockouts, boycotts or other Industrial action, failure in the transportation of equipment or in the provision of services.
- 2. Governing Law & Jurisdiction. This agreement and disputed or claims arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) are governed by and construed in accordance with the laws of England.
- 3. The parties irrevocably agree that the Courts of Scotland have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this agreement or its subject matter or formation (including non-contractual disputes or claims).

OUR RIGHT OF ACCESS

On reading these Terms and conditions you agree to Highland Bell Tent Hire staff entering any land or premises to remove Highland Bell Tent Hire equipment.

HIRER RESPONSIBILITIES

- a. To listen to all instructions during set up. Our tubs are simple to use, failure to follow the instructions my result in a less enjoyable hire for which we are not responsible. If you need help during your hire, please contact us immediately.
- b. Once the bell tent is left in your care. The main customer is responsible for its condition, cleanliness and usage.
- c. The hirer is responsible for the safety and well being of all users.
- d. Where the customer has not adequately insured the bell tent, coir matting, and accesories any accidental damage/theft of the equipment shall be replaced within 48 hours of collection up to the full replacement rate of;

- 1) 4M Canvas Bell Tent £600 2) 5M Canvas Bell Tent £700 3) 4M Full Moon Coir Matting £300 4) 5M Full Moon Coir Matting £400 5) Single Air Beds (Each) £20
- 6) Single Sleeping Bags (Each) £30 7) Single Pillows (Each) £5 8) Battery Lantern / Lights £10 9) Bunting £10

14. OTHER TERMS

- a. If any terms in this contract cannot be enforced or agreed to, then the hire of Highland Bell Tent Hire equipment will not be supplied.
- b. By hiring our Hot Tub's, you the customer agree to release Highland Hot Tub Hire and any of its employees from any and all liabilities incurred during the hire or use of the Hot Tub equipment.

I have received delivery of:

4M Canvas Bell Tent / 5M Canvas Bell Tent 4M / 5M Full Moon Coir Matting x Single Air Beds x Single Sleeping Bags x Single Pillows
x Battery Lantern / Lights x Lengths Of Bunting

CUSTOMERS TO ENSURE ALL ITEMS ARE RETURNED IN THE SAME CONDITION AS DELIVERED OR YOU WILL BE CHARGED FOR THE DAMAGE.

SIGNED CUSTOMER

SIGNED Highland Bell Tent Hire

Hire Details

Name:

Address:

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Contact Number:

Date Of Hire: Time:

Date Of Collection: Time:

4M Canvas Bell Tent Hire / 5M Canvas Bell Tent Hire..... £

Less Deposit Paid £ Date:£

Delivery Charge Over 15 Miles Yes / No: £

Total Amount Left To Pay On Delivery: £